



## DESPATCH Intech's Distribution Software

### Overview

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The Intech **DESPATCH** system is designed to simplify and streamline the production of despatch documentation in warehouses and factories. It also builds a comprehensive database of despatch information, which is available for inquiry and reporting purposes.

### Features of the System

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While the **DESPATCH** system can be run as a stand-alone package, it is usually integrated with the Intech **STOCK**, **FABRICS**, **MAGIC** or **DEBTORS** systems. When linked to these systems automatic freight calculations can be performed and incorporated into the invoicing routines.

The system produces despatch labels, courier labels, manifests, consignment notes, customer product labels and customer compliance labels. In addition the system can interface to third party software for the production of export documentation for customs purposes.

Through its comprehensive inquiry and reporting facilities the **DESPATCH** system is also a very powerful tool for the tracking of goods. It retains detailed records of every item despatched, to whom it was sent, and how and when it was sent. Inquiries can be made by customer, by consignment note, by despatch docket, by product and by despatch status.

Interfaces to the Intech **ARCHIVING** and **FORMS** systems ensure that historical Despatch data can be accessed quickly, easily and re-printed as necessary.

There is also a **RETURNS** system within **DESPATCH** to provide a proper authorisation process for the control of returned goods, and the issuing of credits.

### DESPATCH and EDI

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The **DESPATCH** system can also be linked with Intech's **EDI** system to exchange despatch data with freight companies and customers. This can eliminate the need for consignment notes as the freight company can produce its own manifest of what is due to be picked up before the carrier actually calls.

Furthermore, it is possible to uplift delivery data from the freight company via **EDI** and import this into the **DESPATCH** system. This can then show, for example, when goods were picked up by the carrier and when they were delivered to the customer. In some cases it is possible to capture the name of the person who signed for the delivery. This data can be viewed in the Intech **DESPATCH** system.



## Scanpack Module

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**SCANPACK** is an additional optional module to the **DESPATCH** system. It provides an electronic check at the despatch point to ensure that the goods packed and sent to a customer match the despatch documentation.

**SCANPACK** involves scanning the barcode of the despatch docket number and then electronically matching the details on each line of the docket with the items as they are packed. Each item is scanned as it is placed into the pack. If there are multiple items with the same barcode they are scanned individually and a count established. The packer is advised of any discrepancies and needs to take appropriate action.

**SCANPACK** would pick up situations where the wrong goods have been picked and sent to the despatch area. This can be important where some inventory items are similar to others and particularly if there are significant differences in the price of such goods.

## Benefits

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The benefits from the Intech **DESPATCH** system are that users can have multiple carriers and the whole despatch process is streamlined to the extent that little manual intervention is required. Carriers are happier because they can better plan their pickups and can therefore provide a more timely service. Customers are much better informed as to where their goods are at any stage.

## Contact Details

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For further information relating to the Intech **DESPATCH** System



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